

# SHARP/NEC MANAGED SERVICES

**We've got you covered: From initial installation to continued calibration and maintenance**

When you utilize Sharp/NEC Managed Services, you'll gain peace of mind knowing that your product is **installed** correctly, **calibrated** properly and effortlessly **maintained** by a brand you can trust. You can go about your work – and use your new product – without worry

## INSTALLATION SERVICES

### Pre-installation site survey

Before we begin the installation, we complete a comprehensive site survey, ensuring the installation location is ideal for new displays. This includes measuring walls, assessing sunlight levels and getting the environment ready for new displays. Our experts will determine if:

- The wall is flat enough and can support the display from a structural standpoint
- There is a sufficient power supply for the displays being installed
- Ambient lighting conditions have been considered

Once the site survey has been completed, we get to work: prepping the environment and completing the installation.



### Expert Installation

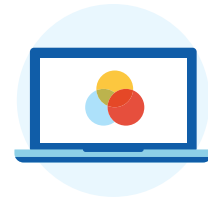
Sharp/NEC service technicians deliver a flawless installation. Because we're the manufacturer, we know our products and their nuances better than anyone – so customers can be confident the job is done right. We'll verify that everything's working and connected correctly, then clean up the site (you won't even know we were there).



# CALIBRATION SERVICES

Sharp/NEC's finely tuned calibrations ensure bright, beautiful, brand-accurate colors from day one.

Ensuring the color and quality of your display is critical to the consistency and professionalism of your brand. Oversaturated, muddy or off-white colors can catch the attention of passersby in a not-so-good way. Sharp/NEC experts match colors accurately and ensure content across multiple displays align correctly.



## Ongoing Calibration

Sharp/NEC's follow-up calibrations guarantee customers receive - and resellers can offer - continued top performance.



## Extended warranties available.

Extensions vary by time and level of service. Options range from 3 to 5 years and can make requests, such as returns and exchanges, even easier.

# TRUST SHARP/NEC FOR PRE-AND POST-PURCHASE SERVICES

Sharp/NEC Managed Services complete the customers experience with expert service.

From initial installation to ongoing maintenance and calibration of our world-class displays, the entire process is managed efficiently so you can trust that Sharp/NEC has you covered.

# CALIBRATION SERVICES

**Power surges. Screen scratches. A display that just won't turn on. Things happen - and Sharp/NEC is here to fix them.**

No need to wait for IT or call external techs. Receive speedy, on-site maintenance services guaranteed for quick expert fixes, from full device replacement to updating settings.



Want to learn more about our managed services?

Visit <https://www.sharpnecdisplays.us/managedservices>