# NEC

# AccuSync AS231WM

User's Manual



# Index

Warning, Caution	English-1
Registration Information	English-1
Recommended use	English-3
Contents	English-5
Quick Start	English-5
Controls	English-8
Specifications	English-11
Features	English-12
Troubleshooting	English-13
TCO Displays 5.0	English-14
Manufacturer's Recycling and Energy Information	English-15

# WARNING

TO PREVENT FIRE OR SHOCK HAZARDS, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE. ALSO, DO NOT USE THIS UNIT'S POLARIZED PLUG WITH AN EXTENSION CORD RECEPTACLE OR OTHER OUTLETS UNLESS THE PRONGS CAN BE FULLY INSERTED.

CAUTION

REFRAIN FROM OPENING THE CABINET AS THERE ARE HIGH VOLTAGE COMPONENTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

TO REDUCE THE RISK OF ELECTRIC SHOCK, MAKE SURE POWER CORD IS UNPLUGGED FROM WALL SOCKET. TO FULLY DISENGAGE THE POWER TO THE UNIT, PLEASE DISCONNECT THE POWER CORD FROM THE AC OUTLET. DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

This symbol warns user that uninsulated voltage within the unit may have sufficient magnitude to cause electric shock. Therefore, it is dangerous to make any kind of contact with any part inside this unit.

This symbol alerts the user that important literature concerning the operation and maintenance of this unit has been included. Therefore, it should be read carefully in order to avoid any problems.

U.K.

Chinese

0

**CAUTION:** Please use the power cord provided with this display in accordance with the table below. If a power cord is not supplied with this equipment, please contact your supplier. For all other cases, please use a power cord that matches the AC voltage of the power outlet and has been approved by and complies with the safety standard of your particular country.

European

Continental

 $\sim$ 

Plug Shape			S AP	<u>AB</u>	
Country	U.S.A./Canada	EU (except U.K.)	U.K.	China	Japan
Voltage	120*	230	230	220	100*

\*When operating the monitor with its AC 125-240V power supply, use a power supply cord that matches the power supply voltage of the AC power outlet being used.

**NOTE:** This product can only be serviced in the country where it was purchased.

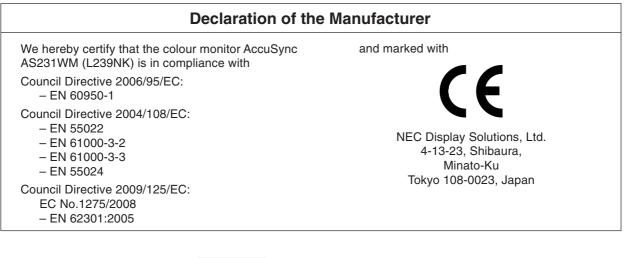
# **Registration Information**

North America

 $\bigcirc$ 

# Declaration

**Plug Type** 







Japanese

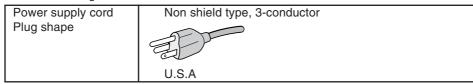
\_00

### **Canadian Department of Communications Compliance Statement**

**DOC:** This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations. **C-UL:** Bears the C-UL Mark and is in compliance with Canadian Safety Regulations according to CAN/CSA C22.2 No. 60950-1.

### **FCC Information**

- 1. Use the attached specified cables with the AccuSync AS231WM (L239NK) color monitor so as not to interfere with radio and television reception.
  - (1) The power supply cord you use must have been approved by and comply with the safety standards of U.S.A., and meet the following condition.



- (2) Please use the supplied shielded video signal cable, 15-pin mini D-SUB to D-SUB cable or DVI-D to DVI-D cable. Use of other cables and adapters may cause interference with radio and television reception.
- 2. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult your dealer or an experienced radio/TV technician for help.

If necessary, the user should contact the dealer or an experienced radio/television technician for additional suggestions. The user may find the following booklet, prepared by the Federal Communications Commission, helpful: "How to Identify and Resolve Radio-TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C., 20402, Stock No. 004-000-00345-4.

### **Declaration of Conformity**

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions. (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

U.S. Responsible Party: Address:	NEC Display Solutions of America, Inc. 500 Park Blvd, Suite 1100 Itasca, Illinois 60143	
Tel. No.:	(630) 467-3000	
Type of Product:	Display Monitor	
Equipment Classification:	Class B Peripheral	
Models:	AccuSync AS231WM (L239NK)	



We hereby declare that the equipment specified above conforms to the technical standards as specified in the FCC Rules.

Windows is a registered trademark of Microsoft Corporation. NEC is a registered trademark of NEC Corporation. ErgoDesign is a registered trademark of NEC Display Solutions, Ltd. in Austria, Benelux, Denmark, France, Germany, Italy, Norway, Spain, Sweden, U.K.

All other brands and product names are trademarks or registered trademarks of their respective owners.

ENERGY STAR is a U.S. registered trademark.

As an ENERGY STAR<sup>®</sup> Partner, NEC Display Solutions of America, Inc. has determined that this product meets the ENERGY STAR guidelines for energy efficiency. The ENERGY STAR emblem does not represent EPA endorsement of any product or service.

# **Recommended use**

#### Safety Precautions and Maintenance



FOR OPTIMUM PERFORMANCE, PLEASE NOTE THE FOLLOWING WHEN SETTING UP AND USING THE ACCUSYNC LCD COLOUR MONITOR:



- DO NOT OPEN THE MONITOR. There are no user serviceable parts inside and opening or removing covers may expose
  you to dangerous shock hazards or other risks. Refer all servicing to qualified service personnel.
- Do not spill any liquids into the cabinet or use your monitor near water.
- Do not insert objects of any kind into the cabinet slots, as they may touch dangerous voltage points, which can be harmful or fatal or may cause electric shock, fire or equipment failure.
- Do not place any heavy objects on the power cord. Damage to the cord may cause shock or fire.
- Do not place this product on a sloping or unstable cart, stand or table, as the monitor may fall, causing serious damage to the monitor.
- The power supply cord you use must have been approved by and comply with the safety standards of your country. (Type H05VV-F 3G 0.75mm<sup>2</sup> should be used in Europe).
- In U.K, use a BS-approved power cord with molded plug having a black (5A) fuse installed for use with this monitor.
- Do not place any objects onto the monitor and do not use the monitor outdoors.
- The lamps in this product contain mercury. Please dispose according to state, local or federal law.
- Do not bend, crimp or otherwise damage the power cord.
- Do not use monitor in high temperatured, humid, dusty, or oily areas.
- Do not cover vent on monitor.
- Do not touch LCD panel surface while transporting, mounting and setting. Applying pressure on the LCD panel can cause serious damage.
- To prevent damage to the LCD monitor caused by tipping over due to earthquakes or other shocks, make sure to install the monitor in a stable location and take measures to prevent falling.

Immediately unplug your monitor from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- When the power supply cord or plug is damaged.
- If liquid has been spilled, or objects have fallen into the monitor.
- If the monitor has been exposed to rain or water.
- If the monitor has been dropped or the cabinet damaged.
- If the monitor does not operate normally by following operating instructions.
- If glass is broken, handle with care.
- If monitor or glass is broken, do not come in contact with the liquid crystal and handle with care.
- If you notice any structural damage such as cracks or unnatural wobbling.



- Allow adequate ventilation around the monitor so that heat can properly dissipate. Do not block ventilated openings or place the monitor near a radiator or other heat sources. Do not put anything on top of monitor.
- The power cable connector is the primary means of detaching the system from the power supply. The monitor should be installed close to a power outlet which is easily accessible.
- Handle with care when transporting. Save packaging for transporting.
- Do not carry holding only the stand.
- Image Persistence: Please be aware that LCD Technology may experience a phenomenon known as Image Persistence. Image Persistence occurs when a residual or "ghost" image of a previous image remains visible on the screen. Unlike CRT monitors, LCD monitors' image persistence is not permanent, but constant images being displayed for a long period of time should be avoided. To alleviate image persistence, turn off the monitor for as long as the previous image was displayed. For example, if an image was on the monitor for one hour and a residual image remains, the monitor should be turned off for one hour to erase the image.

**NOTE:** As with all personal display devices, NEC DISPLAY SOLUTIONS recommends displaying moving images and using a moving screen saver at regular intervals whenever the screen is idle or turning off the monitor when not in use.



#### CORRECT PLACEMENT AND ADJUSTMENT OF THE MONITOR CAN REDUCE EYE, SHOULDER AND NECK FATIGUE. CHECK THE FOLLOWING WHEN YOU POSITION THE MONITOR:



- For optimum performance, allow 20 minutes for warm-up.
- Adjust the monitor height so that the top of the screen is at or slightly below eye level. Your eyes should look slightly downward when viewing the middle of the screen.
- Position your monitor no closer than 40 cm and no further away than 70 cm from your eyes. The optimal distance is 50 cm.
- Rest your eyes periodically by focusing on an object at least 6 m away. Blink often.
- Position the monitor at a 90° angle to windows and other light sources to minimize glare and reflections. Adjust the monitor tilt so that ceiling lights do not reflect on your screen.
- If reflected light makes it hard for you to see your screen, use an antiglare filter.
- Clean the LCD monitor surface with a lint-free, non-abrasive cloth. Avoid using any cleaning solution or glass cleaner!
- Adjust the monitor's brightness and contrast controls to enhance readability.
- Use a document holder placed close to the screen.
- Position whatever you are looking at most of the time (the screen or reference material) directly in front of you to minimize turning your head while you are typing.
- Avoid displaying fixed patterns on the monitor for long periods of time to avoid image persistence (after-image effects).
- Get regular eye checkups.

#### Ergonomics

To realize the maximum ergonomics benefits, we recommend the following:

- Use the preset Size and Position controls with standard signals.
- Use the preset Colour Setting.
- Use non-interlaced signals with a vertical refresh rate between 60-75 Hz.
- Do not use primary colour blue on a dark background, as it is difficult to see and may produce eye fatigue to insufficient contrast.

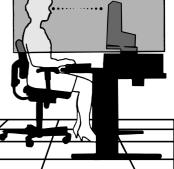
#### **Cleaning the LCD Panel**

- When the liquid crystal panel becomes dusty or dirty, wipe gently with a soft cloth.
- Do not rub the LCD panel with coarse or hard material.
- Do not apply pressure to the LCD surface.
- Do not use OA cleaner as it will cause deterioration or discoloration to the LCD surface.

#### **Cleaning the Cabinet**

- Unplug the power supply.
- Dampen a soft cloth with water and a neutral detergent. Gently wipe the cabinet then dry gently with a soft cloth.
- **NOTE:** Many plastics are used on the surface of the cabinet. DO NOT clean with benzene, thinner, alkaline detergent, alcoholic system detergent, glass cleaner, wax, polish cleaner, soap powder or insecticide. Do not touch rubber or vinyl to the cabinet for a long period of time. These types of fluids and fabrics can cause the paint to deteriorate, crack or peel.

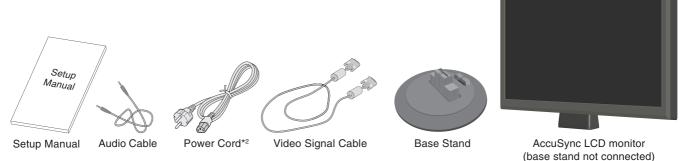
For more detailed information on setting up a healthy work environment, write to the American National Standard for Human Factors Engineering of Visual Display Terminal Workstations - ANSI-HFS Standard No. 100-1988 - The Human Factors Society, Inc. P.O. Box 1369, Santa Monica, California 90406.



# Contents

Your new NEC AccuSync LCD monitor box\*1 should contain the following:

- AccuSync LCD monitor with tilt base
- Audio Cable
- Power Cord
- Video Signal Cable (15-pin mini D-SUB male to 15-pin mini D-SUB male)
- Setup Manual
- Base Stand



- \*1 Remember to save your original box and packing material to transport or ship the monitor.
- \*2 Type of power cord included will depend on the where the LCD monitor is to be shipped.

# **Quick Start**

To attach the Base Stand to the LCD Stand:

1. Attach the Base Stand to the Stand. The locking button on the Base Stand should fit into the hole on the Stand (**Figure S.1**).

To attach the AccuSync LCD monitor to your system, follow these instructions:

1. Turn off the power to your computer.

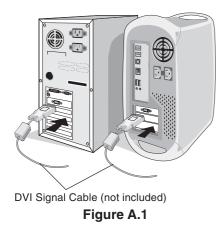
(Figure A.3). Tighten all screws.

 For the PC or MAC with DVI digital output: Connect the DVI signal cable (not included) to the connector of the display card in your system (Figure A.1). Tighten all screws.

For the PC with Analog output: Connect the 15-pin mini D-SUB signal cable to the connector of the display card in your system (Figure A.2). Tighten all screws. For the MAC: Connect the Macintosh cable adapter (not included) to the computer and then attach the 15-pin mini D-SUB signal cable to the Macintosh cable adapter

Stand Locking button Base Stand Figure S.1

**NOTE:** Some Macintosh systems do not require a Macintosh cable adapter.





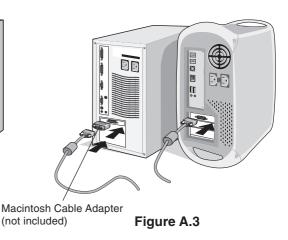


Figure A.2

- 3. Connect the 15-pin mini D-SUB of the video signal cable and Audio Cable to the appropriate connector on the back of the monitor (**Figure B.1**). Connect the Headphone (not included) to the appropriate connector at the left of the monitor (**Figure C.1**).
- 4. Connect one end of the power cord to the monitor and the other end to the power outlet. Place the Video Signal Cable and power cord to the Cable holder (Figure B.1).

**NOTE:** Adjust position of cable placed to the Cable holder to avoid damage for cable or monitor.

**NOTE:** Please refer to Caution section of this manual for proper selection of power cord.

5. Turn on the monitor with the bottom power button and the computer (Figure C.1).

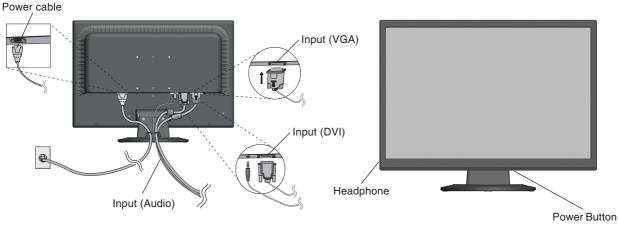


Figure B.1

Figure C.1

- 6. No-touch Auto Adjust automatically adjusts the monitor to optimal settings upon initial setup for most timings. For further adjustments, use the following OSD controls:
  - · Auto Adjust Contrast
  - Auto Adjust

Refer to the **Controls** section of this User's Manual for a full description of these OSD controls.

**NOTE:** If you have any problem, please refer to the **Troubleshooting** section of this User's Manual.

### Tilt

Grasp both sides of the monitor screen with your hands and adjust the tilt as desired (**Figure TS.1**).

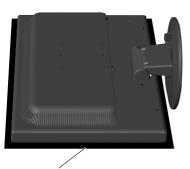
### **Remove Monitor Stand for Mounting**

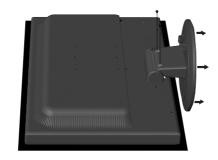
To prepare the monitor for alternative mounting purposes:

- 1. Disconnect all cables.
- 2. Place monitor face down on a non-abrasive surface (Figure R.1).
- 3. Remove the 2 screws connecting the monitor to the stand and remove the stand as indicated (**Figure R.2**). The monitor is now ready for mounting in an alternative manner.
- 4. Connect the AC cord and signal cable to the back of the monitor (Figure R.3).
- 5. Reverse this process to re-attach stand.
- NOTE: Use only VESA-compatible alternative mounting method.
- **NOTE:** Handle with care when removing monitor stand.









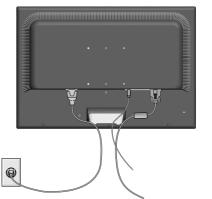


Figure R.3

Non-abrasive surface Figure R.1

#### Figure R.2

### **Removing the Base Stand**

**NOTE:** Always remove the Base Stand when shipping the LCD.

- 1. Place monitor face down on a non-abrasive surface (Figure R.1).
- 2. While using your thumbs, press button downward to unlock base stand.
- 3. Pull out the unlocked Base Stand.

4-SCREWS (M4) (MAX depth: 10 mm)

If use other screw, check depth of hole.

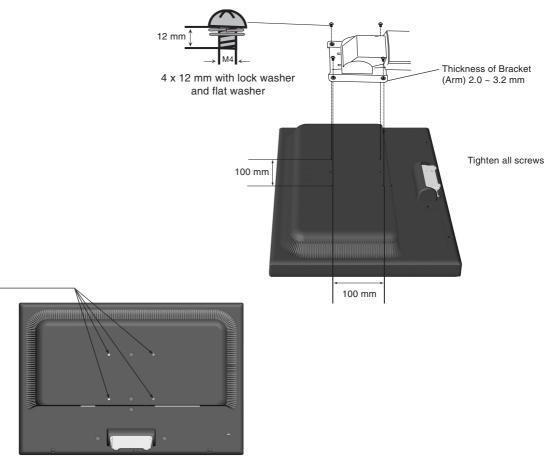
### **Connecting a Flexible Arm**

This LCD monitor is designed for use with a flexible arm.

Please use screws (4pcs) as shown in the picture when installing. To meet the safety requirements, the monitor must be mounted to an arm which, guaranties the necessary stability under consideration of the weight of the monitor.

The LCD monitor shall only be used with an approved arm (e.g. GS mark).

NOTE: The mounting stand shall be able to sustain at least 20.0 kg and UL certified.



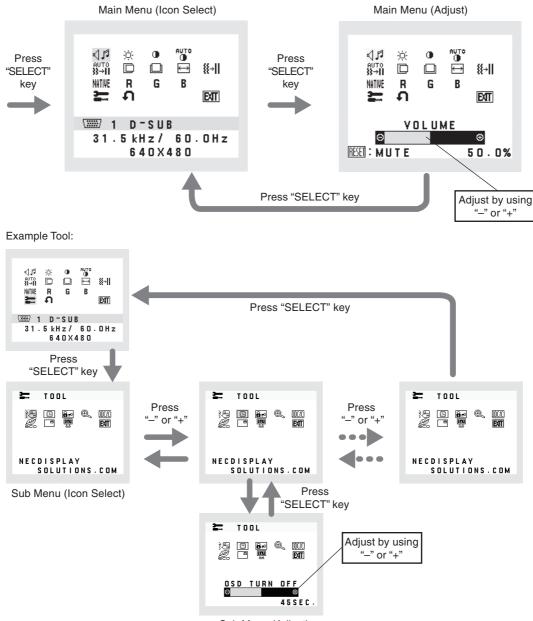
Weight of LCD assembly: 5.0 kg (MAX)

# OSD (On-Screen Display) control buttons on the front of the monitor function as follows:

#### 1. Basic function at pressing each key

Button	SELECT	-	+	1⇔2/RESET
At No OSD showing	Showing OSD.	Shortcut to Bright adjust window.	Shortcut to Volume adjust window.	Input signal select.
At OSD showing (Icon selection stage)	Go to Adjustment stage.	Cursor goes to left.	Cursor goes to right.	
At OSD showing (Adjustment stage)	Go to Icon selection stage.	Adjust value decrease or Cursor for adjust goes to left.	Adjust value increase or Cursor for adjust goes to right.	Reset operation. Mute off/on switch on Volume adjustment window.

#### 2. OSD structure



Sub Menu (Adjust)

### **⊲ 1** AUDIO

Controls the volume of the speakers or headphones. To mute the speaker output, press the "1⇔2/RESET" button.

#### 🔅 BRIGHTNESS

Adjusts the overall image and background screen brightness.

To enter the ECO MODE, press the "1⇔2/RESET" button. ECO MODE OFF: Set brightness variable from 0% to 100%.

**ECO MODE1:** Set brightness 80%.

This setting automatically adjusts brightness within a power consumption range that meets ENERGY STAR 5.0 requirements.

**ECO MODE2:** Set brightness 30%.

This setting can adjust brightness within the range that power has reduced 30% from maximum brightness setting.

### CONTRAST

Adjusts the image brightness in relation to the background.

**AUTO CONTRAST (Analog input only)** 

Adjusts the image displayed for non-standard video inputs.

AUTO ADJUST (Analog input only)

Automatically adjusts the Image Position, the H. Size and Fine setting.

### LEFT/RIGHT (Analog input only)

Controls Horizontal Image Position within the display area of the LCD.

#### DOWN/UP (Analog input only)

Controls Vertical Image Position within the display area of the LCD.

#### H. SIZE (Analog input only)

Adjusts the horizontal size by increasing or decreasing this setting.

#### **∦→||** FINE (Analog input only)

Improves focus, clarity and image stability by increasing or decreasing this setting.

#### MINE COLOUR CONTROL SYSTEMS

Five colour presets (9300/7500/sRGB/USER/NATIVE) select the desired colour setting.

### **R** COLOUR RED

Increase or decreases Red. The change will appear on screen.

#### **G** COLOUR GREEN

Increase or decreases Green. The change will appear on screen.

#### **B** COLOUR BLUE

Increase or decreases Blue. The change will appear on screen.

### TOOL

Selecting TOOL allows you to get into the sub menu.

#### FACTORY PRESET

Selecting Factory Preset allows you to reset all OSD control settings back to the factory settings. The 1⇔2/RESET button will need to be held down for several seconds to take effect. Individual settings can be reset by highlighting the control to be reset and pressing the 1⇔2/RESET button.

EXIT DI

Selecting EXIT allows you exit OSD menu/ sub menu.

#### EANGUAGE

OSD control menus are available in nine languages.

#### OSD TURN OFF

The OSD control menu will stay on as long as it is in use. In the OSD Turn OFF submenu, you can select how long the monitor waits after the last touch of a button to shut off the OSD control menu. The preset choices are 10 - 120 seconds by 5 seconds step.



#### OSD LOCK OUT

This control completely locks out access to all OSD control functions without Brightness and Contrast. When attempting to activate OSD controls while in the Lock Out mode, a screen will appear indicating the OSD are locked out. To activate the OSD Lock Out function, press "1⇔2/RESET", then "+" key and hold down simultaneously. To de-activate the OSD Lock Out, press "1⇔2/RESET", then "+" key and hold down simultaneously.

#### **EXPANSION**

Selects the zoom mode.

This function works, when input signal timing is under Native Resolution. **FULL:** The image is expanded to full screen, regardless of the resolution. **ASPECT:** The image is expanded without changing the aspect ratio.

#### DDC/CI DDC/CI

Turns ON or OFF the two way communication and control of the monitor.

#### CARBON SAVING

Show saving value of Carbon foot print. Carbon meter value is updated each 5 min.



#### SIGNAL INFORMATION

If you select "ON", monitor displays "VIDEO INPUT MENU" after change Input-Port. If you select "OFF", monitor doesn't display "VIDEO INPUT MENU" after change Input-Port.

MONITOR INFO

Indicates the model and serial numbers of your monitor.

#### INPUT RESOLUTION

This function works, when user selects below special input signal timing.

Select resolution's priority of input signal to one of the following signal: 1280x768, 1360x768 and 1366x768 or 1280x960 and 1600x900 or 1400x1050 and 1680x1050.

1280x768, 1360x768, 1366x768: Determines the resolution to 1280x768, 1360x768 or 1366x768.

1280x960, 1600x900: Determines the resolution to 1280x960 or 1600x900.

1400x1050, 1680x1050: Determines the resolution to 1400x1050 or 1680x1050.

### **OSD** Warning

OSD Warning menus disappear with SELECT button.

**NO SIGNAL:** This function gives a warning when there is no signal present. After power is turned on or when there is a change of input signal or video is inactive, the **No Signal** window will appear.

**OUT OF RANGE:** This function gives a recommendation of the optimized resolution and refresh rate. After the power is turned on or there is a change of input signal or the video signal doesn't have proper timing, the **Out Of Range** menu will appear.

# **Specifications**

Monitor Specifications	AccuSync AS231WM Monitor	Notes
LCD Module Diagonal: Viewable Image Size: Native Resolution (Pixel Count):	58.4 cm/23.0 inches	Active matrix; thin film transistor (TFT) liquid crystal display (LCD); 0.265 mm do pitch; 250 cd/m <sup>2</sup> white luminance, 1000:1 contrast ratio, typical.
Input Signal Video: Sync:	ANALOG 0.7 Vp-p/75 Ohms Separate sync.TTL Level (Positive/Negati Horizontal sync. Positive/Negative Vertical sync. Positive/Negative	Digital Input: DVI-D with HDCP ve)
Display Colours	16,7 M	Depends on display card used.
Synchronization Range Horizontal: Vertical:	31.5 kHz to 82.3 kHz 56 Hz to 75 Hz	Automatically Automatically
Viewing Angle Left/Right: Up/Down:		
Resolutions Supported Landscape:	720 x 400 <sup>*1</sup> : VGA text $640 \times 480^{*1}$ at 60 Hz to 75 Hz $800 \times 600^{*1}$ at 56 Hz to 75 Hz $832 \times 624^{*1}$ at 75 Hz $1024 \times 768^{*1}$ at 60 Hz to 75 Hz $1152 \times 870^{*1}$ at 75 Hz $1280 \times 960^{*1}$ at 60 Hz to 75 Hz $1280 \times 1024^{*1}$ at 60 Hz to 75 Hz $1440 \times 900^{*1}$ at 60 Hz to 75 Hz $1680 \times 1050^{*1}$ at 60 Hz	Some systems may not support all modes listed. Recommended resolution is 60 Hz for
	1920 x 1080 at 60 Hz	optimal display performance.
Active Display Area Horizontal: Vertical:		
Speakers Practical Audio Output:	1.0 W + 1.0 W	
Power Supply	100 - 240 V ~ 50/60 Hz	
Current Rating	0.60 - 0.35 A (with Audio)	
PowerMaximun Operation:ConsumptionNormal Operation:		
Dimensions Landscape:	546.0 mm (W) x 378.6 mm (H) x 221.8 mm (D) 21.5 inches (W) x 14.9 inches (H) x 8.7 inches (D)	
Weight	5.4 kg (11.9 lbs)	
Environmental Considerations Operating Temperature: Humidity: Altitude: Storage Temperature: Humidity: Altitude:	-10°C to 60°C/14°F to 140°F 10% to 85%	

\*1 Interpolated Resolutions: When resolutions are shown that are lower than the pixel count of the LCD module, text may appear different. This is normal and necessary for all current flat panel technologies when displaying non-native resolutions full screen. In flat panel technologies, each dot on the screen is actually one pixel, so to expand resolutions to full screen, an interpolation of the resolution must be done.

NOTE: Technical specifications are subject to change without notice.

# **Features**

**Reduced Footprint:** Provides the ideal solution for environments with space constraints that still require superior image quality. The monitor's small footprint and low weight allow it to be moved or transported easily from one location to another.

**Color Control Systems:** Allow you to adjust the colors on your screen and customize the color accuracy of your monitor to a variety of standards.

OSD (On-Screen Display) Controls: Allow you to quickly and easily adjust all elements of your screen image via simple to use on-screen menus.

No touch Auto Adjust: Automatically adjusts the monitor to optimal settings upon initial setup.

**ErgoDesign Features:** Enhance human ergonomics to improve the working environment, protect the health of the user and save money. Examples include OSD controls for quick and easy image adjustments, tilt base for preferred angle of vision, small footprint and compliance with MPRII and TCO guidelines for lower emissions.

**Plug and Play:** The Microsoft solution with the Windows operating system facilitates setup and installation by allowing the monitor to send its capabilities (such as screen size and resolutions supported) directly to your computer, automatically optimizing display performance.

**IPM (Intelligent Power Manager) System:** Provides innovative power-saving methods that allow the monitor to shift to a lower power consumption level when on but not in use, saving two-thirds of your monitor energy costs, reducing emissions and lowering the air conditioning costs of the workplace.

**Multiple Frequency Technology:** Automatically adjusts the monitor to the display card's scanning frequency, thus displaying the resolution required.

FullScan Capability: Allows you to use the entire screen area in most resolutions, significantly expanding image size.

**VESA Standard Mounting Interface:** Allow you to connect your AccuSync monitor to any VESA standard third party mounting arm or bracket.

**Environmental Impact:** Annual typical maximum operating carbon footprint of this monitor (world-wide average) is approximately 30.0 kg (calculated by: rated wattage x 8 hours per day x 5 days a week x 45 weeks per year x Power-to-Carbon conversion factor - conversion factor is based on OECD publication of global CO2 emissions 2008 Edition). This monitor has a manufacturing carbon footprint of approximately 30.0 kg.

**Note:** The manufacturing and operating carbon footprints are calculated by a unique algorithm developed exclusively by NEC for its monitors.

# Troubleshooting

#### No picture

- The signal cable should be completely connected to the display card/computer.
- The display card should be completely seated in its slot.
- Check front power Switch and computer power switch should be in the ON position.
- Check to make sure that a supported mode has been selected on the display card or system being used. (Please consult display card or system manual to change graphics mode.)
- Check the monitor and your display card with respect to compatibility and recommended settings.
- Check the signal cable connector for bent or pushed-in pins.
- Check the signal input.

#### Power Button does not respond

• Unplug the power cord of the monitor from the AC outlet to turn off and reset the monitor.

#### Image persistence

 Image persistence is when a "ghost" of an image remains on the screen even after the monitor has been turned off. Unlike CRT monitors, LCD monitors' image persistence is not permanent, but constant images being displayed for a long period of time should be avoided.

To alleviate image persistence, turn the monitor off for as long as an image was displayed. For example, if an image was on the monitor for one hour and a residual image remains, the monitor should be turned off for one hour to erase the image.

**NOTE:** As with all personal display devices, NEC DISPLAY SOLUTIONS recommends using a screen saver at regular intervals whenever the screen is idle or turning off the monitor when not in use.

#### Image is unstable, unfocused or swimming is apparent

- Signal cable should be completely attached to the computer.
- Use the OSD Image Adjust controls to focus and adjust display by increasing or decreasing the fine total. When the display mode is changed, the OSD Image Adjust settings may need to be re-adjusted.
- · Check the monitor and your display card with respect to compatibility and recommended signal timings.
- If your text is garbled, change the video mode to non-interlace and use 60 Hz refresh rate.

#### Picture is not as bright

• Make sure ECO MODE is turned off.

#### LED on monitor is not lit (no green or amber colour can be seen)

• Power Switch should be in the ON position and power cord should be connected.

#### Display image is not sized properly

- Use the OSD Image Adjust controls to increase or decrease the H.SIZE.
- Check to make sure that a supported mode has been selected on the display card or system being used. (Please consult display card or system manual to change graphics mode.)

#### No Video

- If no video is present on the screen, turn the Power button off and on again.
- Make certain the computer is not in a power-saving mode (touch the keyboard or mouse).

#### No Sound

- Check to see if speaker cable is properly connected.
- · Check to see if mute is activated.
- Check to see if volume in OSD is set at minimum.

# **Congratulations!**

#### This display is designed for both you and the planet!



The display you have just purchased carries the TCO Certified label. This ensures that your display is designed, manufactured and tested according to some of the strictest quality and environmental requirements in the world. This makes for a high performance product, designed with the user in focus that also minimizes the impact on the climate and our natural environment.

TCO Certified is a third party verified program, where every product model is tested by an accredited impartial test laboratory. TCO Certified represents one of the toughest certifications for displays worldwide.

### Some of the Usability features of the TCO Certified for displays:

- Good visual ergonomics and image quality is tested to ensure top performance and reduce sight and strain problems. Important parameters are luminance, contrast, resolution, black level, gamma curve, color and luminance uniformity, color rendition and image stability.
- Product have been tested according to rigorous safety standards at an impartial laboratory.
- Electric and magnetic fields emissions as low as normal household background levels.
- Low acoustic noise emissions.

### Some of the Environmental features of the TCO Certified for displays:

- The brand owner demonstrates corporate social responsibility and has a certified environmental management system (EMAS or ISO 14001).
- Very low energy consumption both in on- and standby mode minimize climate impact.
- Restrictions on chlorinated and brominated flame retardants, plasticizers, plastics and heavy metals such as cadmium, mercury and lead (RoHS compliance).
- Both product and product packaging is prepared for recycling.
- The brand owner offers take-back options.

The requirements can be downloaded from our web site. The requirements included in this label have been developed by TCO Development in co-operation with scientists, experts, users as well as manufacturers all over the world. Since the end of the 1980s TCO has been involved in influencing the development of IT equipment in a more user-friendly direction. Our labeling system started with displays in 1992 and is now requested by users and IT-manufacturers all over the world. About 50% of all displays worldwide are TCO certified.

For more information, please visit www.tcodevelopment.com



Technology for you and the planet

# Manufacturer's Recycling and Energy Information

NEC DISPLAY SOLUTIONS is strongly committed to environmental protection and sees recycling as one of the company's top priorities in trying to minimize the burden placed on the environment. We are engaged in developing environmentally-friendly products, and always strive to help define and comply with the latest independent standards from agencies such as ISO (International Organisation for Standardization) and TCO (Swedish Trades Union).

### **Disposing of your old NEC product**

The aim of recycling is to gain an environmental benefit by means of re-use, upgrading, reconditioning or reclamation of material. Dedicated recycling sites ensure that environmentally harmful components are properly handled and securely disposed. To ensure the best recycling of our products, **NEC DISPLAY SOLUTIONS offers a variety of recycling procedures** and gives advice on how to handle the product in an environmentally sensitive way, once it has reached the end of its life.

All required information concerning the disposal of the product and country-specific information on recycling facilities can be found on our following websites:

http://www.nec-display-solutions.com/greencompany/ (in Europe),

http://www.nec-display.com (in Japan) or

http://www.necdisplay.com (in USA).

# **Energy Saving**

This monitor features an advanced energy saving capability. When a VESA Display Power Management Signalling (DPMS) Standard signal is sent to the monitor, the Energy Saving mode is activated. The monitor enters a single Energy Saving mode.

Mode	Power consumption (typ.)	LED colour
Maximum Operation	33 W	Green
Normal Operation	22 W Default setting, Audio sleeping	Green
Energy Saving Mode	0.42 W	Amber
Off Mode	0.35 W	Unlit

# WEEE Mark (European Directive 2002/96/EC)



#### Within the European Union

EU-wide legislation, as implemented in each Member State, requires that waste electrical and electronic products carrying the mark (left) must be disposed of separately from normal household waste. This includes monitors and electrical accessories, such as signal cables or power cords. When you need to dispose of your NEC display products, please follow the guidance of your local authority, or ask the shop where you purchased the product, or if applicable, follow any agreements made between yourself and NEC.

The mark on electrical and electronic products only applies to the current European Union Member States.

#### Outside the European Union

If you wish to dispose of used electrical and electronic products outside the European Union, please contact your local authority so as to comply with the correct disposal method.