

## **Direct View LED RMA Form**

Product Shipping From:	Product R	eturning To:	Assigned Ticke	et #:
Company	Company			
Street	Street		RMA Request	Date:
Suite #	Suite #			
City	City		Select Kit type	:
State	State		Standard	
Zip Code	Zip Code		Custom	
Contact	Contact		AIO	
Phone	Phone		LED Batch #:	
Email	Email			

Email RMA request to: <a href="mailto:sharpusa.com">sharpusa.com</a>

Email Subject Line: dvLED RMA Request - Pixel Card Repair

Please provide the weight and dimensions of the box/s being returned.

Please reference Ticket/RMA number in all relevant correspondence & packaging.

**NOTE: CUSTOM KIT and AIO RMAs** must include the LED Pixels, ICs, & MASKs (if applicable) with damaged pixel cards. These parts are included as spare parts and are needed to complete the pixel card repairs.

Materials Returning for Test/Repair						
Quantity	Model	Problem / Observations	Serial Number / Location	Original PO No.		
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						